



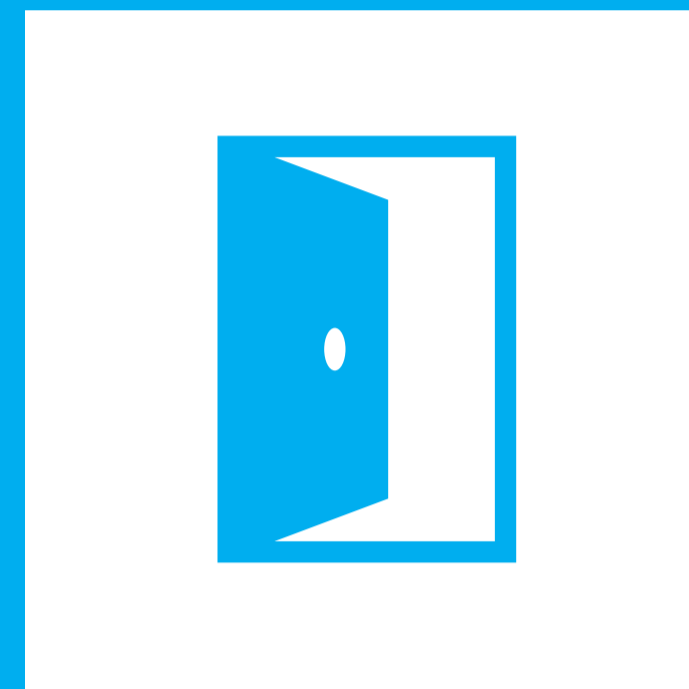
Keeping COVID-19 safe

Your next experience with the practice may be a little different.
But these new measures are designed with your health and wellbeing in mind.



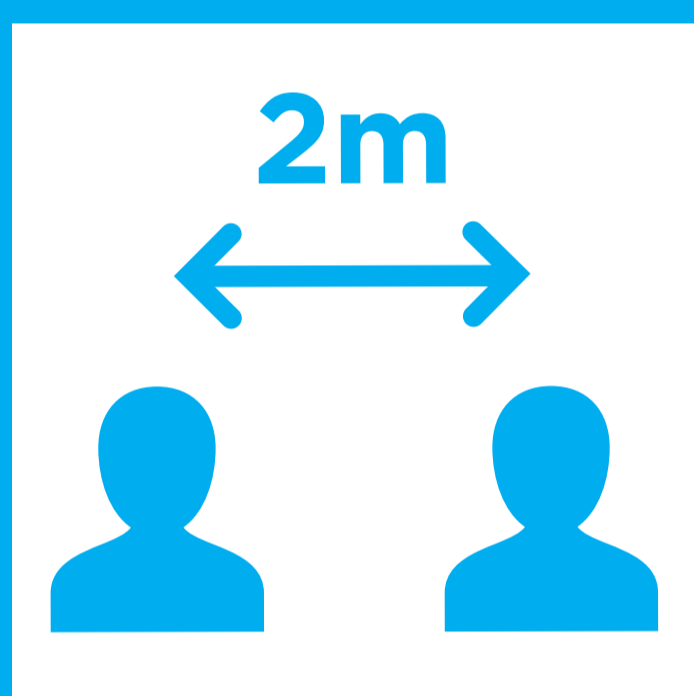
Pre-appointment

We'll send you forms to complete before your appointment, and contact you 24 hours beforehand to ask some health-related questions.



Arrival etiquette

To limit the number of people in the practice, please ensure you don't turn up too early or be late. Please wait outside, and come alone unless necessary.



Social distancing

We've adjusted our waiting areas and spaced out appointments - so you can maintain safe social distancing.



Protective screens

You'll notice that we've installed plastic screens at the front of our reception desks. This will keep you and our staff safe when you check-in or rebook another appointment.



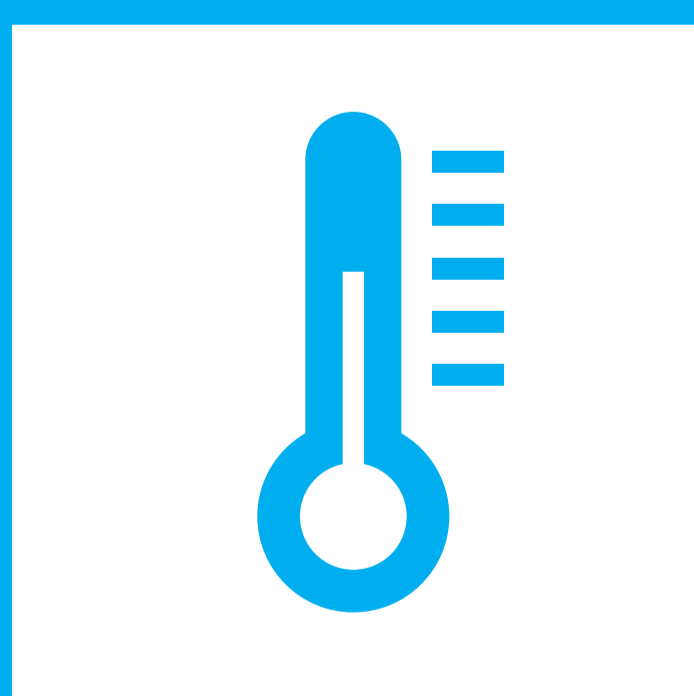
Maintain essential hygiene

You must clean your hands as you enter and exit the practice using the antibacterial gel provided.



PPE

You'll be given a mask to wear on arrival. And our staff will wear appropriate personal protective equipment to ensure their safety - as well as yours.



Checking temperature

We'll check your temperature upon arrival using a non-contact thermometer. If it's deemed too high, your treatment will be rescheduled for a later date.



More frequent, deeper cleans

We're performing deeper, thorough and more frequent cleans - especially in our surgeries. These are scheduled throughout the day to fit around appointments.

We're here to keep you safe while we look after your oral health.

Thank you for your support during this time.